

Cordless DUALphone

ENGLISH



QUICK GUIDE

DEAR CUSTOMER

We would like to thank you for purchasing our Cordless DUALphone and/or an additional Cordless DUALhandset. We hope you will enjoy it.

Please read the following thoroughly and observe the operating instructions and information provided. If you are still experiencing difficulties, please call our helpline:

United Kingdom:	0800 092 3745
Deutschland:	0800 1802 108
France:	0800 910 643
Danmark:	80 20 90 03
Norge:	80 06 10 01
Sverige:	020 79 44 77
Suomi:	0800 115 399

For customers in other countries we handle calls in these languages:

Call these numbers:

German:	0045 72274116
English:	0045 72274117
Français:	0045 72274115

Opening hours: Mon - Fri: 8 am to 8 pm (CET)
Weekends and public holidays closed

Please visit our website where you can find additional help:
www.dualphone.net

Conformity of the telephone to EU directives is confirmed by the CE symbol. Hereby, we declare that the Cordless DUALphone and/or Cordless DUALhandset are in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

For US

This equipment complies with Parts 68 of the FCC rules and the requirements adopted by the Administrative Council for Terminal Attachments (ACTA). This device complies with Part 15 of the FCC rules. For further information on Parts 15 and 68, see "FCC and other information" on the Safety Information sheet for US.

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This product is manufactured for RTX Products A/S.

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AT A GLANCE HANDSET FEATURES

DISPLAY

Displays the status of your handset

DEL DEL

Used to delete digits (press and release) or cancel operation (press and hold)

TELEPHONE BOOK

Used to open the telephone book to find numbers, add, edit and delete entries

INT INT

Press to make calls to additional handsets (internal)

PHONE KEY

For making and answering calls

KEY PAD

Buttons used for entering 0-9 and letters A-Z

*P PAUSE

Press and hold for pause, press and release for *

▲▼ UP & DOWN

Used to navigate through handset functions

LOG LOG

Press to see list of incoming calls

RED PHONE

Press to end a call

PC KEY

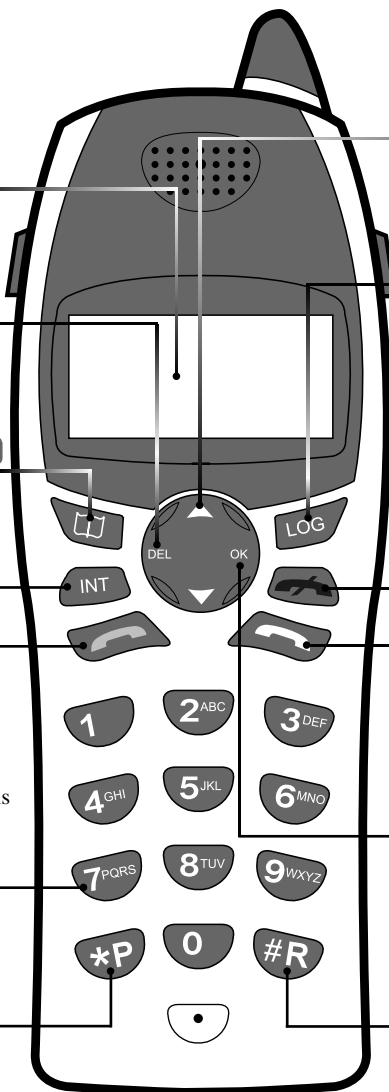
For making Internet calls. Press to see your online contacts

OK OK

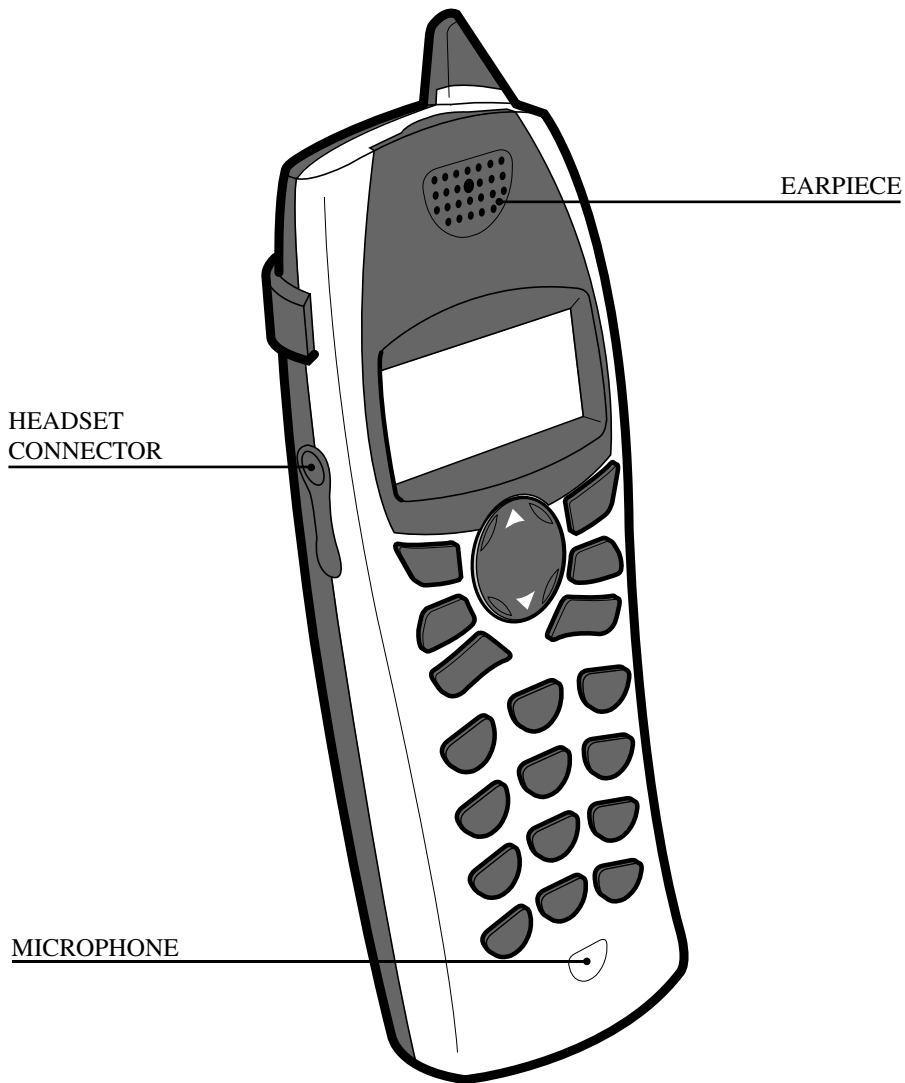
Used to enter menu and to select and confirm

#R FLASH

Press and hold for flash, press and release for #

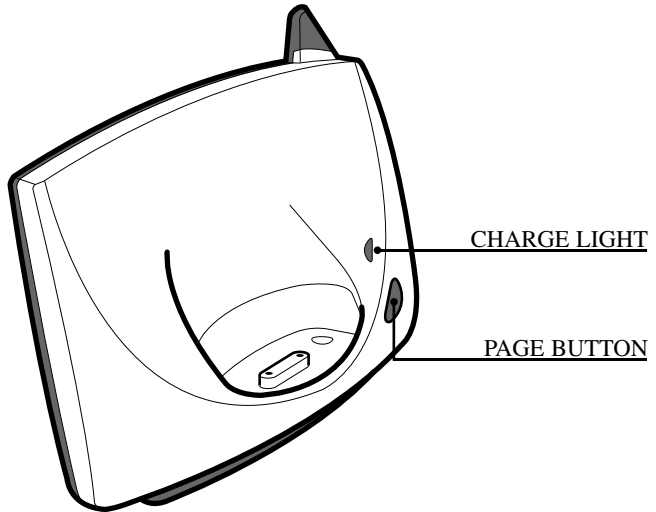


HANDSET AUDIO

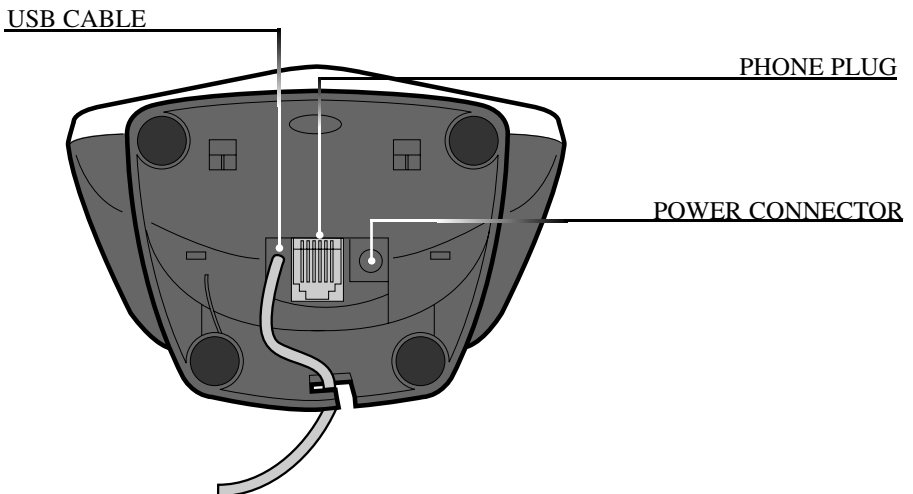


BASE STATION

FRONT



UPSIDE DOWN

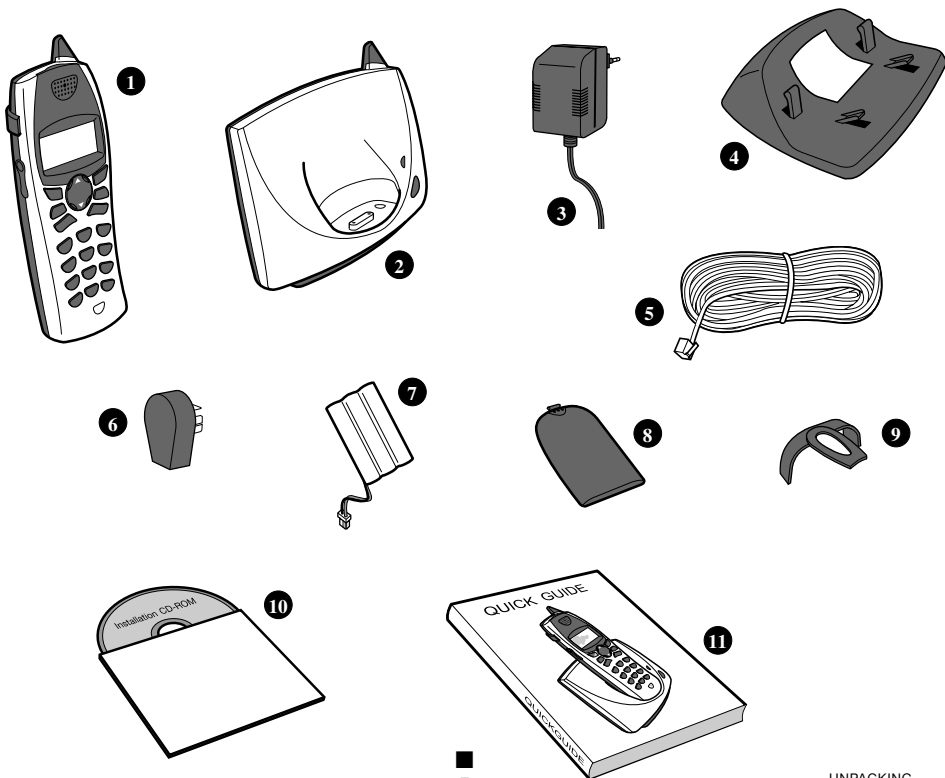


UNPACKING

If anything is missing, please contact your place of purchase immediately.

BOX CONTENTS:

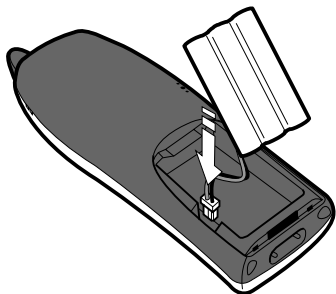
- ❶ One Cordless DUALphone handset
- ❷ One base station with fixed USB cord
- ❸ One power supply for the base station
- ❹ Base station socket
- ❺ One telephone line cord
- ❻ One national telephone plug (may vary from illustration below)
- ❼ One battery pack (rechargeable)
- ❽ Battery compartment cover
- ❾ One belt clip
- ❿ One software installation CD-ROM
- ⓫ This Quick Guide



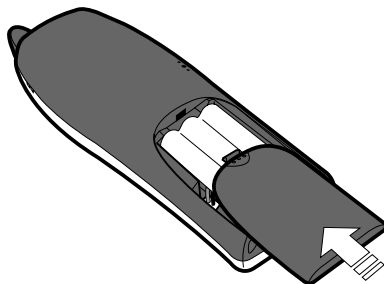
GETTING STARTED

1 INSERTING RECHARGEABLE BATTERY PACK INTO HANDSET

a) Insert the battery pack as indicated.



b) Slide the battery compartment cover shut.

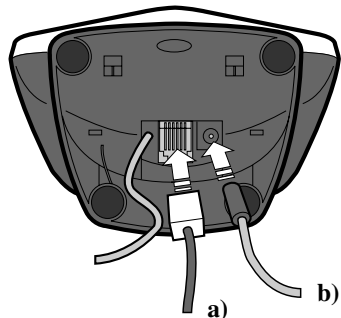
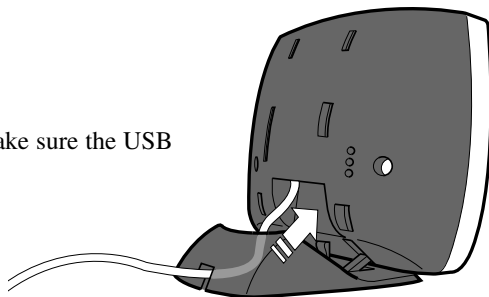


2 PLANNING THE LOCATION

Place your Cordless DUALphone close enough to the telephone socket and main power sockets so that the cables will reach.

3 BASE STATION ASSEMBLY

Click socket and base together. Make sure the USB cable is placed as illustrated.

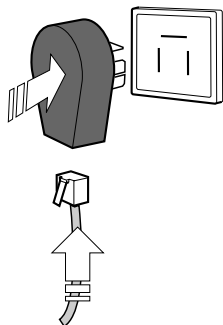
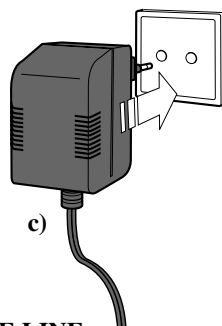


4 CONNECTING POWER AND TELEPHONE CORD

a) Connect the telephone cord to the base.

b) Connect the power supply cable to the power socket on the underside of the base.

c) Now connect the power supply unit to the socket outlet.



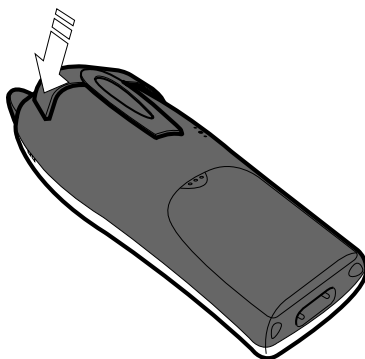
5 CONNECTING TELEPHONE LINE TO WALL SOCKET

Connect the telephone cord to the national telephone plug as illustrated and connect it to the telephone wall socket.

NOTE: If the telephone cable provided in the box is too short, you can use a phone extension cord.

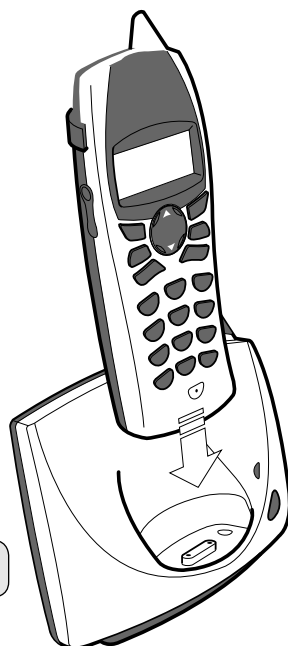
6 BELT CLIP

Affix the belt clip as illustrated.

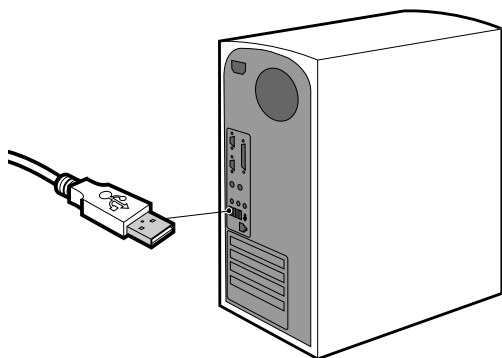


7 PLACING HANDSET IN BASE STATION TO CHARGE BATTERY PACK

When placed in the base the battery pack will begin to charge immediately. Successful contact will illuminate the base charge light.



NOTE: For full charge, please always allow 24 hours.

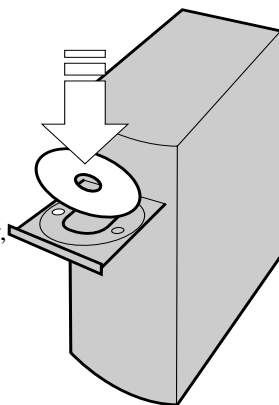


- 8 CONNECTING TO PC**
Plug the USB cable into the USB port on your PC.

NOTE: Should you wish to use a USB extension cable the overall length must not exceed 5 metres (including the 2-metre cable already attached to the base).

9 SOFTWARE INSTALLATION

- Turn on your PC.
- Activate your Internet connection.
- Insert the Cordless DUALphone installation CD-ROM.
- If the installation program does not run automatically, click on the Start icon and select Run. Enter D:\Setup.exe (if D is not the CD-ROM drive, enter the appropriate letter)
- The installation wizard will now guide you through the process.
- The Cordless DUALphone is now fully installed and ready for use.



IMPORTANT NOTE: To ensure full software installation please leave the handset in the base for 15 minutes.

SYSTEM REQUIREMENTS

To get the most out of your Cordless DUALphone make sure your PC meets these minimum system requirements:

MINIMUM SYSTEM REQUIREMENTS



















- PC running Windows XP, 2000 or 2003 server
- 400 MHz processor
- 128 MB RAM
- 15 MB free disk space on your hard drive
- CD-ROM drive
- Internet connection (any broadband: cable, DSL, etc.)
- Standard telephone landline subscription (PSTN)

However, in order to take advantage of all of the advanced features of Skype™ and SkypeOut and to experience the best sound quality possible, it is highly recommended that you have the following configuration:

RECOMMENDED SYSTEM REQUIREMENTS

- PC running Windows XP, 2000 or 2003 server
- 1 GHz processor
- 256 MB RAM
- 30 MB free space on your hard drive
- CD-ROM drive
- Internet connection (any broadband: cable, DSL, etc.)
- Standard telephone landline subscription (PSTN)

GUIDE TO BASIC FUNCTIONS

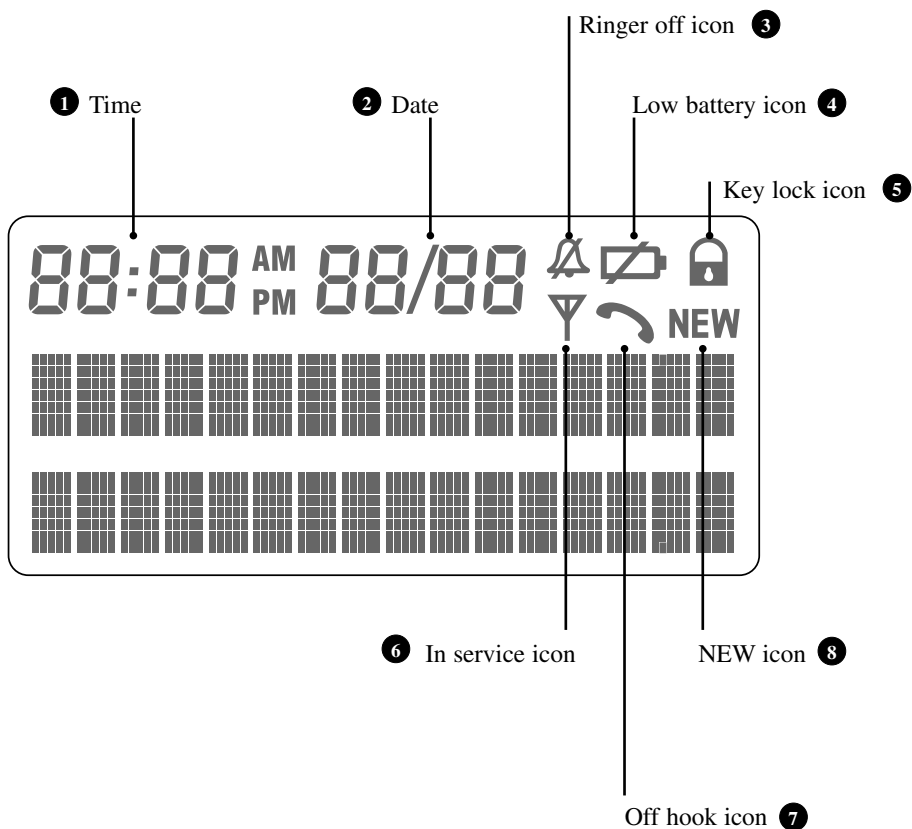
HOW TO...	WHAT TO DO
Answer a call	When telephone rings you can press  or  to answer call.
Make ordinary telephone call	Enter telephone number first and press  or press  first and then enter telephone number.
Make a Skype™ call	Press  . Use ▲ & ▼ to select contact. Press  to place call.
Make a SkypeOut™ call	Enter telephone number and press  .
End a call and return to ready state	Press  .
Redial	In idle state press ▲ or ▼ to scroll list of previous calls. Press  to place call. To redial the telephone number using SkypeOut press  . Skype™ contacts can be redialled with  .
Dial from telephone book	Press  . Use ▲ & ▼ to find entry. Press  to place call. Press  to place SkypeOut call.
View log	Press LOG . Press ▲ or ▼ to scroll list.
Dial incoming calls	Press LOG . Scroll entries and press  to place ordinary telephone call and  for SkypeOut and Skype™ calls.
Adjust volume	Press OK 3 times. Use ▲ & ▼ to adjust volume. OK to save.  to cancel.
Locking the key pad	Press OK , then *P . Repeat to unlock.
Add entry to telephone book	Press  and press ▲ and OK . Now enter number and OK . Enter name and press OK to save entry.

HOW TO...	WHAT TO DO
Mute the microphone	Press DEL during conversation to turn off microphone. Press DEL to undo.
Change ringing pattern	Press OK twice, press ▼ twice and press OK . Scroll to choose Net, External or Internal with OK . Scroll to choose 1-5 tones. Press OK to save.
Enter characters using the keys	Press the button with the letter you want accordingly to position on key e.g. press 2^{ABC} twice for the letter 'B', press 6^{MNO} once for 'M' etc.
Change to upper case text	Press and hold *P to change to upper case.

NOTE: This Quick Guide covers the basic installation process as well as the most common features. For more advanced functionality descriptions see the User Manual which can be found in the Cordless DUALphone Suite and on the CD-ROM.

GUIDE TO HANDSET DISPLAY ICONS

- 1 Time
- 2 Date
- 3 Ringer off icon (displayed when user turns the ringer off)
- 4 Low battery icon (displayed when battery voltage is low)
- 5 Key lock icon (displayed when key pad is locked)
- 6 In service icon (displayed when handset is 'in range' of base)
- 7 Off hook icon (displayed when handset is on an external, Internet or intercom call)
- 8 NEW icon (displayed when you have new unanswered calls)



FEATURES LIST

MAIN FEATURES

- Call free of charge worldwide via Skype™
- 2-in-1 cordless telephone – Internet telephone and standard telephone in one
- Plug & Dial – Easy to install – easy to use

ADDITIONAL FEATURES

- International and long distance calls at low rates with SkypeOut (requires purchase of SkypeOut credit online)
- Works with SkypeIn – enables reception of calls from standard telephone numbers (PSTN)
- Unique audio quality – the best on the market yet
- Extra telephone line free of charge – simultaneous ordinary telephone and Internet calls
- Prepared for Skype™ conference calls
- Secure and encrypted communication
- Multiple handset capacity – up to 4 units
- Caller ID (CLIP), (requires service from your telephone operator)
- Call Forwarding, Call Waiting
- Future-proof: The software of the handset and base station can be updated via the USB interface

TECHNICAL CHARACTERISTICS

- DECT – Digital Enhanced Cordless Telecommunications
- Dialling via PSTN (standard telephone landline subscription)
- Dialling via Internet: Skype™ to other Skype™ users
- Dialling via SkypeOut to standard telephone numbers
- Distinctive ringing between standard telephone and Internet calls via Skype™
- Range: Indoor 50 metres / Outdoor 300 metres
- Talk time / Standby time: 6.5 hours / 100 hours
- 16 KHz audio sampling
- Telephone book: 160 entries
- Redial: 30 entries
- Call log: 30 entries
- Key lock

FEATURES LIST

PHYSICAL CHARACTERISTICS

- Handset, base station
- AC adapter (230 V)
- Rechargeable Ni-MH battery pack
- Display: 2 lines of 16 characters and icons
- 9 ring tones
- Headset jack
- Display back light

QUICK HELP

PROBLEM	POSSIBLE CAUSE	SOLUTION
Handset not registering	<p>The base is not connected</p> <p>There are no battery in the handset</p>	<p>Make sure that the power supply is properly connected to the base. Power must be switched on</p> <p>Make sure that the rechargeable battery (included) is fitted in the handset correctly. Place the handset in the base station correctly and wait approx. 60 secs. then try to register again</p>
No display	The battery is dead	Charge or replace the battery
Nothing happens when you push any of the buttons	Key lock may be activated	See if key lock icon is lit. If so press OK and *P to switch key lock off
No connection between handset and base station	<p>Are you out of range of the base station?</p> <p>Handset is not registered</p> <p>Base station is not connected to power</p>	<p>Move closer to the base station</p> <p>Register the handset</p> <p>Check that the mains power is connected correctly</p>
Handset on the base does not charge	<p>Is the handset placed in the base properly?</p> <p>Is the battery pack inserted correctly?</p>	<p>Make sure that the handset is placed on the base or in the charger correctly</p> <p>Check that you have put the battery pack in the right way</p>
Handset does not ring	<p>The handset ringer may be switched off</p> <p>The handset may be too far away from the base</p>	<p>Cancel ringer off</p> <p>Return to the base</p>

PROBLEM	POSSIBLE CAUSE	SOLUTION
You cannot dial external numbers	Telephone line may be damaged	Contact your operator
	Telephone line may be busy	Make sure the telephone line is not occupied
The incoming caller's number is not displayed	The caller's number has been withheld	Caller has to allow their number to be sent
	You do not subscribe to a Caller ID service	Contact your telephone operator for details
You cannot make an Internet call	USB cable might be loose	Make sure the USB cable is connected to your PC
	The software you use for net dialling might not be compatible with the USB phone	Make sure you install the correct software. See Setting Up chapter in this Quick Guide
	Your Internet connection might have failed	Contact your Internet service provider for details
You cannot make a call to another handset	Other handset is not registered	Register handset with base station
	Handset is out of range	Move closer to the base to regain service

NOTE: The handset cannot be turned off.